

News from The Learning Center



The Learning Center Newsletter: October 2013

Volume 13, Issue 1
October 2013



Welcome New Staff Members!

The start of a new academic year at SNHU comes with a few new faces at The Learning Center. We are extraordinarily excited to welcome Academic Support Coordinator Ashley Liadis, and Business Tutoring Coordinator Kristina Rieger to our team.



Ashley Liadis

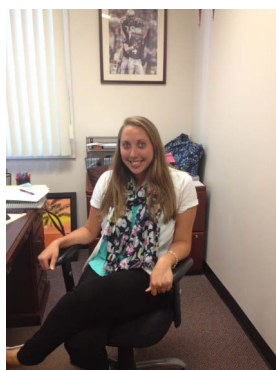
Ashley Liadis joins our office after serving as the Director of the 3Year Honors Program, and the Assistant Dean of the School of Business at SNHU. In her new role as Academic Support Coordinator at The Learning Center, some of Ashley's primary focus is coordinating the Commit to Success program, where she will be working with students who have struggled academically and require a personalized and structured program to be successful post-academic suspension

and beyond. She anticipates that this program will greatly improve the retention among students who have struggled academically.

Ashley also conducts research for new student groups that assists The Learning Center in developing new initiatives to fit the specific needs of those undergraduate day students groups.

Ashley is most excited about having the opportunity to work more directly with students. She feels that her new role will enable her to continue to grow professionally and while enabling her to make an even bigger impact on the SNHU campus.

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Kristina Rieger

JumpStart 2013 Summer Bridge Program Highlights

This Summer marked the 7th year of the JumpStart Summer Bridge Program. Each August, the week prior to the start of Fall classes, The Learning Center welcomes 50 incoming freshmen, commonly referred to as 'Jumpers' to take part in this program.

JumpStart is designed to help new freshmen become acclimated to many aspects of University life—academic, social, logistical—and form connections with Learning Center staff. This year's JumpStart Program was held from August 26–30th.

Some of the highlights from this year include dinner with President LeBlanc and his wife Pat Findlen, Kathy Willis' 'JumpStart Olympics', Vin Zuccala's session on health, fitness and motivation, and Professor Andrea Bard's session on Presentation Skills.

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Special points of interest:

- The Learning Center wishes to welcome new staff members Ashley Liadis and Kristina Rieger to our team!
- Congratulations to Colleen DeCourcy, the winner of the April 2013 Poetry Writing Contest
- Congratulations to Marek Rivero, the September Peer Educator of the Month



Poetry Writing Contest Winner: Colleen DeCourcy

Last April, The Learning Center sponsored a poetry writing contest, where undergraduate day students were encouraged to submit original pieces of poetry for a chance to win an Amazon gift card and have their poem featured at the Creative Writing Showcase.

The Learning Center wishes to congratulate Colleen DeCourcy, a senior and Creative Writing major as the winner of the 2013 poetry writing contest.

Colleen DeCourcy's poem, "The Only Expression I know" is featured in the newsletter, and published in the Penman Press. Colleen is a very talented poet, and in the future, she hopes to publish collections of poetry and become more involved in different writing communities. Congratulations, Colleen and thank you to all who submitted poems and participated in other National Poetry Month events throughout April.

The Only Expression I Know

Feeling like the cat's whiskers again.
Confusion came bearing his long coat
patterned with many pockets. Into one
he tucked your mind, into another
he hid my heart. Strode away
with it still beating.
On legs like stilts he vanished,
left me as an abandoned mug of tea.
(A tea cup is too vulnerable.)

I drifted away from the television set
to equally oppressive window panes.
Caught in a glare stuck to glass, obscuring views.
Maybe it's because it feels better to hurt.
The umbrella has a leak and the sun tan
lotion has expired. I opened my hand to the night,
pushed my arm right into the darkness, tried
to touch that distance. I pulled out something
that looked remarkably like last year's train
schedule. I thought: you shouldn't buy roses
before choosing a time and place. Roses
won't last that long.

JumpStart Summer Bridge Program (continued from page 1)

Jumpers also participated in a mentor run Cup Vote Challenge, and developed their own closing skits.

The week finished off with the Jumpers spending an evening at Canobie Lake Park.

Lori DeConinck, Director of The Learning Center says that her favorite part of the program is, "the sense of shared accomplishment at

the end of the week, as well as seeing the bonds that have formed. It's a sort of 'Jumper Pride' that is hard to put into words".

Micah Sheffield, a freshman Exploratory major participated in this year's JumpStart program. He feels that JumpStart helped him tremendously during his first few weeks at SNHU by helping him get familiar with the

campus and helped him make friends that he is still hanging out with. Micah also benefitted by building connections with staff, and he knows where to go for just about anything that he could possibly need on campus.

For more information on JumpStart, please contact Lori DeConinck at l.deconinck@snhu.edu

Above: Photos from this year's JumpStart Summer Bridge Program



Meet Our Graduate Assistants

Marek Rivero is the Business Tutoring Graduate Assistant at The Learning Center. This is currently his second year as the Business Tutoring Graduate Assistant. He is working toward dual Master's degrees: an MBA in quantitative analysis, and an MS in Project Management.

He primarily focuses on assisting the Business Tutoring Coordinator with training all of the business tutors, while also helping out as a classroom assistant and walk-in tutor. Marek says that his favorite part about working at The Learning Center is going over the material with some of his favorite subjects and getting students to that 'Ah ha!' moment when all of the course material makes sense

Nancy Scandura is the Math Tutoring Graduate Assistant at The Learning Center. Nancy is a 2013 graduate of the 3Year Honors Program, and is in her first year as the Math Tutoring Coordinator and is working toward an MBA in Marketing.

Nancy primarily provides support to Kathy Willis and other Math professors as a classroom assistant and tutor. Nancy also holds review sessions for Math classes and serves as a Walk-In Tutor. She is most excited about getting to know students and helping them to succeed. Nancy says, "There is no better feeling than knowing I helped a student earn a good grade on an exam they were worried about".

Samantha Colby is the Marketing and Outreach Graduate Assistant at The Learning Center. Like Nancy, she is also a 2013 graduate of the 3Year Honors Program . During her undergraduate studies she was a writing tutor for 2 years.

Samantha primarily focuses on finding ways to make SNHU students aware of The Learning Center and its services so the office can benefit more students. She does this by generating the Walk-In Schedules and planning outreach initiatives like the Welcome Back Study Pack Raffles.

She is most excited about developing fun, new initiatives for students, as well as getting to work more closely with The Learning Center staff.



From top to bottom:
Marek Rivero, Nancy Scandura,
Samantha Colby

National Tutor Appreciation Week

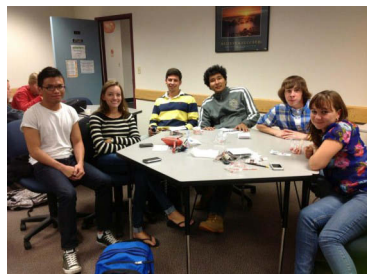
October 7-11, 2013

National Tutor Appreciation Week is right around the corner! If you see any of The Learning Center's 85 Peer Tutors and Peer Mentors, please make sure to thank them for all that they do to support SNHU students.

The Learning Center appreciates all of the time and effort each and every one of our tutors and mentors put in to all of their walk-in and one to one sessions!

To celebrate National Tutor Appreciation Week, we will surprise our staff each day with something to let them know how much they are appreciated. We will be providing tutors with pizza and home made baked goods, raffling off a t-shirt and giving away coupons donated by the SNHU bookstore, giving away snack packs, and of course, handwritten thank you cards from coordinators.

We are extremely grateful to have such a fantastic group of students working for The Learning Center! Thank you tutors and mentors!





The Learning Center

Walk-in Tutoring Schedule

Fall 2013

Beginning Monday September 9, 2013

ACCOUNTING 201 & 202

Mondays	7:00-8:00pm	Stark 12	Olivia Chretien · Mallory Coulombe · Miranda Prizio Alison Whalen
Tuesdays	3:30-4:45pm 6:00-8:00pm	Stark 12	Jenna Crupi · Chris Sibanda Jon Drew · Taylor Witham · Allison Whalen · Miranda P.
Wednesdays	2:00-3:15pm 6:00-8:00pm	Stark 12	Miranda Prizio · Karel Ngnibo · Erin Fitzgerald Chris Sibanda · Jon Drew · Chris Hakes · Heather Colby
Thursdays	6:00-8:00pm	Stark 12	Mallory Coulombe · Chris Sibanda · Taylor Witham · Chris Hakes
Fridays	11:00am-12:15pm	Stark 12	Mallory Coulombe · Chris Sibanda · Jamie Emerson
Sundays	6:00-8:00pm	Stark 12	Jenna Crupi · Chris Sibanda · Mike Ferrara

ECONOMICS 201 & 202

Mondays	7:00-8:00pm	Stark 12	Michaela Thomas
Tuesdays	7:00-8:00pm	Stark 12	Michaela Thomas
Wednesdays	2:00-3:15pm	Stark 12	Michaela Thomas
Thursdays	6:00-8:00pm	Stark 12	Olivia Doucette · Marek Rivero
Fridays	11:00am-1:00pm ECO 201, 202 FIN320 & QSO	Stark 12	Kyle Crockett
Sundays	6:00-7:00pm	Stark 12	Marek Rivero

FINANCE 320 & 330

Mondays	5:00-6:00	Stark 10	Marek Rivero · Chris Sibanda
Wednesdays	2:00-3:15pm	Stark 12	Marek Rivero · Jenna Crupi
Thursdays	7:00-8:00pm	Stark 12	Marek Rivero · Michaela Thomas
Sundays	7:00-8:00	Stark 12	Marek Rivero

INFORMATION TECHNOLOGY 100 (IT 100)

Mondays	7:00-8:00pm IT 100,135,145	LC Computer Lab	Victoria Carlson · Matt Sandstrom
Tuesdays	3:30-4:45pm	LC Computer Lab	Robert Harte · Myat Thu Tun
Wednesdays	6:00-8:00pm	LC Computer Lab	Myat Thu Tun
Thursdays	6:00-8:00pm	LC Computer Lab	Alex Nash · Matt LaRochelle

INFORMATION TECHNOLOGY 330 & 415

Mondays	11:00am-12:15pm 2:00-3:15pm	RF 333	Prashanth Kakkerla Prashanth Kakkerla
Thursdays	11:00am-12:15pm 2:00-3:15pm	RF 333	Prashanth Kakkerla Prashanth Kakkerla

MARKETING 113 & 345

Mondays	7:00-8:00pm	Stark 12	Jessica Cafarella
Tuesdays	6:00-8:00pm	Stark 12	Jessica Cafarella
Thursdays	6:00-8:00pm	Stark 12	Jessica Cafarella

MAT 299,300,330,350,362,440,495 ONLY			
Wednesdays	1:00-2:00pm	R. Frost 3 rd Floor Lounge	Prof. Susan D'Agostino Prof. Megan Paddack

MATH			
Mondays	1:00-2:00pm 7:00-8:00pm	Stark 10	Ms. Kathy Willis · Sarah M. Craig H. · Nancy Scandura Raj Phadtare · Karel Nginibo · Tyler Manley · Kaitlin Shaughnessy · Michael Levy
Tuesdays	11:00am-12:00pm 12:30-1:30pm 3:30-4:45pm 6:00-8:00pm	Stark 10	Visiting Professor Melissa Donovan · Youssaira Akennad Sarah Murray · Derek Bailey Samantha Horn · Karel Nginibo · Hannah Kump Kara Sullivan · Paul Nguyen · Tom Alhadif · Bethany M
Wednesdays	11:00am-12:00pm 12:30-2:00pm 2:00-4:00pm 6:00-8:00pm	Stark 10	Prof. Dave Cox · Tyler Manley · Bethany Mancuso Mr. Bill Kratochvil · Samantha Horn · Nancy Scandura Mr. Joe Heise · Kaitlin S. · Michael Levy · Derek Bailey Craig Haskell · Tyler Manley · Derek Bailey · Nancy Scandura · Samantha Horn
Thursdays	12:30-1:30pm 6:00-8:00pm	Stark 10	Kael M. · Michael L. · Nancy Scandura · Seth Brunelle Paul Nguyen · Raj Phadtare · Michael Levy · Seth Brunelle
Fridays	11:00am-12:00pm	Stark 10	Hannah Kump · Chris Hakes
Sundays	6:00-8:00pm	Stark 10	Tom A. · Chris Hakes · Kaitlin S. · Paul N. · Raj P.

ENGLISH LANGUAGE LEARNERS (ELL) WRITING			
Mondays	9:30am-12:30pm 1:30-5:00pm	Stark 10 Stark 12	Robert Rojas Robert Rojas
Tuesdays	4:00-5:30pm	Stark 10	Robert Rojas
Wednesdays	11:30am-3:00pm 4:00-6:00pm	Stark 10	Prof. Don Sieker Robert Rojas
Thursdays	11:30am-3:00pm 4:00-5:30pm	Stark 10	Prof. Don Sieker Robert Rojas

WRITING			
Mondays	12:30-2:30pm 4:00-5:00pm 7:00-8:00pm	Stark 12	Chris Smith · Melanie Friese · Randy Brown Ms. Selina Souza Joe Cote · Mikaela Koivisto · Randy Brown
Tuesdays	2:00-4:00pm 6:00-8:00pm	Stark 12 Stark 10	Joe Cote · Sam Doe · Joe Daly Sarah McPherson · Talia Buonopane · Mikaela Koivisto
Wednesdays	1:00-3:00pm 6:00-8:00pm	Stark 10	Talia Buonopane · Stephanie Slicis Sarah Hamilton · Elizabeth Worth
Thursdays	12:30-2:30pm 3:30-4:30pm 6:00-8:00pm	Stark 12 Stark 10	Sam Doe · Melanie Friese Ms. Selina Souza Sarah McPherson · Mikaela Koivisto
Fridays	11:00am-12:00pm	Stark 12	Sarah Hamilton · Melanie Friese · Joe Daly
Sundays	6:00-8:00pm	Stark 10	Sam Doe · Sarah McPherson

Questions regarding Learning Center services can be addressed to our staff



Math: Ms. Kathy Willis Stark Hall 32 Ext. 2148	Business: Ms. Kristina Rieger Stark Hall 34 Ext. 2098	Writing: Ms. Selina Souza Stark Hall 30 Ext. 2086
Mentoring: Mr. Chad Detjen Stark Hall 28 Ext. 2091	Other: Ms. Lori DeConinck Stark Hall 15 Ext. 4169	Other: Ms. Ashley Liadis Stark Hall 24 Ext. 2489
http://my.snhu.edu/offices/learningcenter		

Raffle Winners

Welcome New Staff Members (continued from page 1)



Michael Oldziej



Jamie Emerson



Tyler Coffman

Outside of work, Ashley loves to spend time with her husband Keith, and 2 1/2 year old daughter Ella. She also enjoys kayaking and being with friends and family.

Kristina Rieger joins our office as the new Business Tutoring Coordinator.

She is a native of Concord, New Hampshire, and is a softball coach at New Hampshire Technical Institute (NHTI).

Kristina studied Sport Management at NHTI as well as Daniel Webster college, where she earned her undergraduate degree.

From 2010 to 2012, Kristina served as the Marketing and Outreach Graduate Assistant at The Learning Center. During that time, she earned her graduate degree in Sport Management with a certifi-

cate in Athletic Administration.

Her primary role as the Business Tutoring Coordinator is to make sure that students get the help that they need for their business classes by utilizing walk-in tutoring and one to one tutoring when necessary. She also promotes students becoming active learners by helping them recognize the many resources available to them in The Learning Center that can positively impact their academic performance.

Her secondary role as the Business Tutoring Coordinator is to find ways to expand business tutoring to continue to meet students needs.

Kristina is most excited about getting to work with students and having an opportunity to make a difference with students experiences at Southern New Hampshire Universi-

ty.

In her spare time, Kristina maintains a very active lifestyle. She plays softball and volleyball in co-ed leagues and enjoys baking.

Welcome to the team, Ashley and Kristina!

CANDY CORN

COUNTING CONTEST



SUBMIT YOUR GUESS IN STARK 12

NOW UNTIL OCTOBER 31ST!

Welcome Back Study Pack Raffle

To help welcome students back to SNHU, from September 10th to September 12th, The Learning Center offered students a chance to enter to win one of three Welcome Back Study Pack gift bags. Three lucky winners walked away with raffle bags filled with school supplies such as binders, filler paper, a stapler, dry erase board, sticky notes, pens, highlighters, a travel

coffee mug and Smarties candies. The study packs were designed to help the winners prepare and get organized for the new academic year.

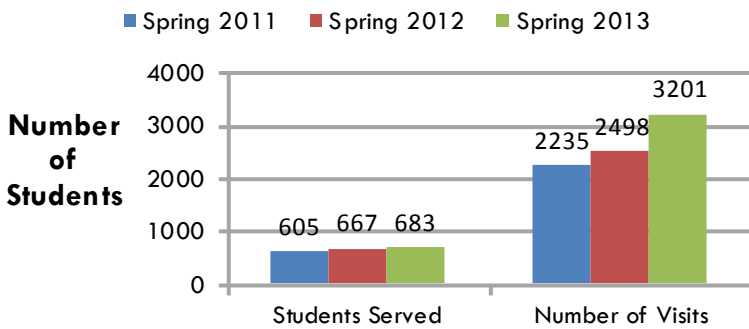
At the raffle table, students were also able to pick up a copy of The Learning Center's Fall Walk-In Tutoring Schedule and ask tutors any questions that they may have about The Learning Center's

policies and services.

This year, 187 students participated in this years raffle, which is a 256% increase from last year. Thank you to everyone who entered the raffle and congratulations to our three winners, Tyler Coffman, Jamie Emerson, and Michael Oldziej.

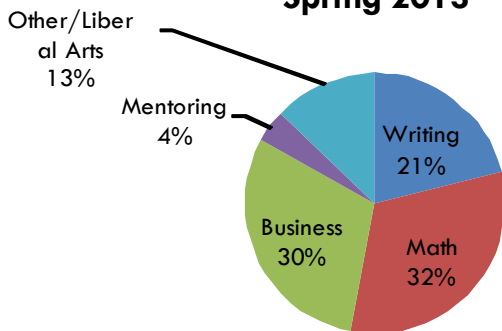
Number of Students Utilizing Learning Center Services Continues to Grow

Utilization of The Learning Center



As the start of a new academic year is under way, it is clear that Southern New Hampshire University students and faculty are utilizing the services offered by The Learning Center now more than ever.

Usage by Discipline Spring 2013



Looking at the usage data from the last academic year, in the Spring 2013 semester there were 700 more walk-in tutoring visits than the previous year. The number of students seeking assistance from tutors and mentors at The Learning Center, and the number of visits have been steadily increasing over the past 3 Spring semesters.

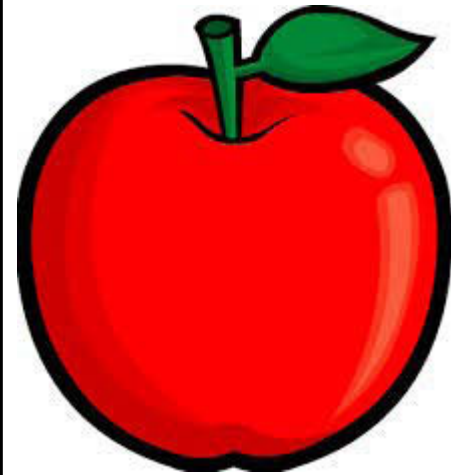
The pie chart above breaks down the usage of Learning Center services by discipline. We would like to highlight the fact that the special programs and liberal arts tutoring usage are increasing significantly, due to the development of initiatives like the Grade Renewal Kick start, NCAA Eligibility Program, and Re-take with Success programs, that are geared toward fitting the specific needs of a particular student group. The Learning Center predicts that the number of students using new programs will continue to increase for this year as a new program, Commit to Success, has been added to our services.

This year, in the month of September alone, The Learning Center has seen a significant increase in students coming to walk in visits compared to September 2012. Additionally, more professors are submitting requests for classroom assistants for English, Math and Business courses. Writing tutoring coordinator Selina Souza says that she has already had 19 requests for Classroom assistants for English courses compared to 4 at this time last year. She also notes that throughout the month of September, there have been 89 writing walk-in visits, a 48% increase from this time last year.

As always, we are excited to have the opportunity to help even more SNHU students with their academics and helping them to reach their academic goals this year.

Save the date for:

ARE YOU SMARTER THAN A TUTOR?



TEAM TRIVIA GAME

THURSDAY FEBRUARY 20, 2014

8:00 PM

THE LAST CHAPTER PUB

SPONSORED BY :

THE LEARNING CENTER AND CAPE



GREAT PRIZES FOR TEAMS AND AUDIENCE MEMBERS!



Outstanding Peer Educator– September

NCLCA Conference



The Learning Center is very pleased to recognize Marek Rivero, Graduate Assistant in Business, as September’s Outstanding Peer Educator. Although it is highly unusual for a Graduate Assistant to receive this honor, the staff

of The Learning Center felt Marek had truly gone ‘above and beyond’ in the transition to a new Business Tutoring Coordinator. Marek was of immeasurable help to Lori DeConinck in beginning the academic year with a key position vacant and took on the tasks of filling IT classroom assistant positions, assisting with tutor training, and keeping the ‘Business ship’ running smoothly. Kudos, Marek and THANK YOU – your efforts have not gone unnoticed or unappreciated!



At this year’s National College Learning Center Association (NCLCA) annual conference, SNHU’s Learning Center staff Selina Souza, and Kathy Willis were selected to present a



poster regarding new Learning Center initiatives. The session was titled “Optimizing Success of Underserved Populations”. Their research showcased two new Learning Center programs that have seen a significant representation in student

populations that had not previously utilized The Learning Center.

Stay organized, stress less with these 5 time management tips!

Whether you are a full time undergraduate student, a grad student with a full time job, or an adult learner, staying organized and managing time will help you to stress less. These five time management tips will help you to maximize your productivity and efficiency.

1. Utilize the 15 minute period in between classes. Try checking your e-mail, and responding to one or two during each break. This way, later when you check your e-mail, you won’t open an inbox with 10 unread messages and feel overwhelmed.
2. Invest in a planner you can carry with you everywhere. Block out time for classes, work, club meetings, homework time and other weekly commitments. You’ll have a better sense of what is on your to-do list and can let other people (classmates working on a group project, for example) know your availability.

3. At the beginning of the semester write down all of your assignment due dates from syllabi on a month view calendar. That way, you’re less likely to forget about that 10 page research paper that is due the last week in October. Being aware of assignments will help you to create a timeline for completion, and you may find that you are finishing assignments before they are due. At the very least, you’ll avoid pulling an all-nighter the night before the due date, because you remembered the assignment much earlier.

4. When studying, even for an hour or two, turn your cell phone off, or turn it over so you can’t see the screen light up for a text message or call. If you are constantly looking at your phone every 5 minutes when it lights up with a text, it is harder to concentrate on assignments, and you’ll end up spending more time in the library texting than working.

5. Take notes when you read for class. When it becomes time to review for the test, you may find that a large portion of the study guide material is already in your notes, and you will be more prepared for each class period. You can use your notes to more actively participate in class discussions, and boost your effort or participation grade.



If you are struggling with time management, study skills, or a particular class, stop by The Learning Center in Stark Hall to see how we can help!