

## this issue

Alpha Sigma Lambda	P.1
Reflection and Renewal 2010	P.1
SNHU-VITA Program Results	P.2
Senate News	P.2
Welcome to the Career Corner!	P.3
Rent-A-Text	P.4
APC Open Hearing Report	P.4
Meet SNHU	P.5



### Happy Cinco de Mayo Wednesday, May 5th



### "Reflection & Renewal" 2010

Submitted by Deb Wilcox

Please remember to mark your calendars and save the dates for meetings and programs that will be held the weeks of May 10 and 17! Some sessions require pre-registration, so check the attached schedules and follow the link to sign up.

We are very excited to have Barbara Walvoord returning to SNHU on Thursday May 13 to work more with us on departmental and gen ed assessment. ALL Department Chairs should sign up for the afternoon session. You will receive more information from the Assessment Committee soon.

We're looking forward to seeing many of you at these events!

### Alpha Sigma Lambda

In 2008, Southern New Hampshire University established the Sigma Psi chapter of Alpha Sigma Lambda (ASL). ASL is the premier national honor society acknowledging the scholarship and leadership of nontraditional learners. Alpha Sigma Lambda was established in 1946 at Northwestern University. It is the oldest and largest chapter-based honor society for adult students. In order to qualify for membership in Sigma Psi a student must be at least six semesters out of high school, have earned at least 27 credits at Southern New Hampshire University, and be ranked in the top 20% of their class.

The Sigma Psi chapter of Alpha Sigma Lambda is the fastest growing honor society at Southern New Hampshire University. In 2008 we inducted 26 students during our inaugural ceremony. In 2009 we had 43 inductees, and this year we inducted 228 members into the Sigma Psi chapter. Given the projected growth in COCE, we anticipate that Sigma Psi will become one of the largest honor societies on campus.

### Reminder: Study Abroad has been moved to the Student Affairs Office

As part of reorganizing the VPAA's office, Study Abroad will now be managed through Student Affairs under the very capable direction of Tiffany Lyon. Additionally, the management of all international partnerships, such as SKU, VNU, ITM, etc., will be managed by Vicky Teo, our HICT liaison in Malaysia.

Patricia A. Lynott  
Vice President for Academic Affairs

Happy Mother's Day  
Sunday, May 9th



## SNHU-VITA Program Results

We are pleased to announce that the final numbers for the SNHU-VITA program for the 2009 tax year are in. As stated in March's VPAA Journal, the program assisted 500 clients to meet their tax compliance obligation last year and Dennis Shea, program director of SNHU-VITA, estimated that the number of clients would be slightly ahead this year. Dennis Shea's results are as follows:

The program, which is now part of the Manchester Coalition with Heritage United Way and AARP Tax aid, helped 580 people this past tax year to meet their tax compliance obligations. There were 318 returns prepared by the students, which included 77 non-resident returns. The students also prepared 339, 8843 forms for international students. The program had a positive economic effect, as it returned over \$509,000 back into the community, \$440,000 in federal tax refunds issued and over \$69,000 refunded via the earned income tax credit.

SNHU-VITA also assisted the Northeast Hard of Hearing organization and other disabled groups in the State of New Hampshire. The program aided Colby-Sawyer and New England Colleges to file international tax returns at their campuses for their international students as well. These final 2009 tax return numbers were approximately 10% higher than in 2008.

The IRS awards ceremony for the students was held on Friday, April 16<sup>th</sup> in the Hospitality Building. We want to thank all who were involved for their efforts in continuing to serve the city of Manchester and the surrounding areas.

### Senate News

March, 2010

Submitted by Susan Schragle-Law

The following issues were discussed during the March Senate meeting:

- Follett has a new Rent-a-Text program. They presented this to the Senate during the April meeting.
- The VPAA outlined some of the items in the new Academic Plan. For a more detailed overview refer to the Senate meeting minutes.
- A motion to elevate the position of Vice President for Academic Affairs to Provost was passed unanimously. The current structure does not reflect the importance of Academics to the University.
- If department chairs have legitimate concerns over a specific course an adjunct instructor is teaching, they should contact the COCE CAO, who will work with them to address their concerns. If individual department chairs request certain evaluations, the VPAA supports and encourages department chairs to address and remedy course issues and problems.
- The VPAA will appoint a replacement to the Assessment Committee until the 2011 election system takes effect.

### Senate News

April, 2010

Submitted by Susan Schragle-Law

At our Senate meeting on Wednesday, April 21, 2010, we had two presentations and other issues were discussed.

- President LeBlanc presented a budget update. He indicated that deposits for the undergraduate day fall semester increased from last year. He was hopeful that additional growth would occur in other areas as well.
- Ray Short, Bookstore Manager, Brenda Harlow, Bookstore Textbook Manager, and Follett Regional Manager Christine Nolan discussed Follett's Rent-a-Text program. Further information about this is available through the Bookstore.
- The VPAA outlined some of the items in the new Academic plan: Shapiro Library will be purchasing a new ILS (Integrated Library System) and Academic Advising is moving to a Centralized First Year Advising Model. New faculty positions will be determined sometime in May. A search committee is working hard to hire an Associate VPAA.
- A motion was passed to allow the Senators from Culinary and CED to serve for AY 2010 – 2011. The Senate is concerned about losing their voices as they will become part of the School of Business beginning this fall.
- During the School Department meetings on May 10<sup>th</sup>, new Senators will be elected. Outgoing and incoming Senators will meet May 19<sup>th</sup>. In addition to the Senator elections from the schools and governance committees, the Senate will elect a new Vice President and Secretary next fall.
- The Faculty Senate President sent a letter to the University President requesting the position of Vice President for Academic Affairs be changed to Provost. President LeBlanc indicated he would take the recommendation under advisement.

**The next Faculty Senate meeting will be May 19, 2010 from 12 – 2 in HOS 202 (Hospitality Boardroom)**

*Just around the corner:*

**May 15 – Graduation!**

*In full bloom:*

[“What You Can Do With a Major In...”](#) is now on our website! Outlining each undergraduate major, this resource identifies the various industries and employers who look to hire individuals with that degree. Tips on how to get into each industry and field are provided, as well as additional resources (i.e. job outlook, related majors and professional organizations). Promoting “What You Can Do With a Major In...” to your students will help them prepare and plan for their career. We would appreciate your feedback and will gladly consider any suggestions for additional content you may have.

*Neighborly tip of the month!*

The stress of not having a job upon graduation is not easy for most, so we ask that you please encourage your seniors to visit the Career Development Center *prior* to graduation. Unfortunately, some students are under the assumption that once they graduate, the Career Development Center (CDC) services are no longer available. This is not the case. Students should know that once they become alumni of SNHU, they can still utilize our services. We can help them in their career endeavors by showing them career resources, reviewing their resumes, providing them with guidance and more. Promote the use of the CDC to your future alumni, and let them know we will continue to be a resource to them.

Services offered to alumni include:

- Career counseling
- Mock interviewing
- Resume review
- Networking opportunities
- Career exploration
- [Career planning and job search resources](#)
- [Job Search Manual](#)
- [On-Campus Recruiting](#)
- [Job fairs](#)
- [CDC Workshops](#)
- [SNHU Recruit](#)
- [CareerShift](#)

*Will you be our neighbor?*

We are always looking to collaborate with faculty and staff on events and for resources. Your knowledge of specific majors allows us to better serve our students. We offer a variety of events throughout the year and want to add more. In the past, we have collaborated with faculty and staff for in-class presentations, RA programs, athletic and alumni events, and major-oriented career nights. If you would like to work with us to develop summer and/or fall events and programs, e-mail us at [careerdevelopment@snhu.edu](mailto:careerdevelopment@snhu.edu).

We appreciate any feedback on our website’s updates and content, as well as our print resources. Your feedback will help us develop further resources to aid our students and/or alumni and keep our current resources updated. You can e-mail Katherine Perry at [Katherine.perry@snhu.edu](mailto:Katherine.perry@snhu.edu) with any comments and/or suggestions.

**Memorial Day**

Monday, May 31st



## Rent-A-Text

Submitted by Ray Short, SNHU Bookstore Manager

Beginning this fall, our campus bookstores will introduce a new textbook rental program that will allow students to save upwards of 50 percent on many of the books you select for your courses.

I am writing you because I believe it is important that you understand how textbook rental will work and what you can do to make these savings available to our students as we work together to bring down the costs of higher education for our students.

Through our collaboration with our bookstore partner, Follett Higher Education Group, this new rental option will be available to students under the banner of Rent-A-Text. We believe offering rental textbooks through this program will:

**Save students money.** Rental can save students 50 percent or more on the cost of their textbooks.

**Support strong learning and study habits.** Students can continue to highlight and take notes in their rented textbooks. They will also have the option to keep the book at the end of a term.

**Make it easier for students to get all their books when they need them.** Students will be able to purchase, pick-up and return textbooks either in our campus stores or online and have numerous choices for payment, including being able to use their campus cards and financial aid.

But you play a critical role in making this possible for our students.

First, consider adopting titles that are available for rental. Follett is compiling a comprehensive, national rental list, which will be available at [www.rent-a-text.com](http://www.rent-a-text.com). In order to make rental available to as many students as possible, **it is critical you get your adoptions in on time – for fall, no later than April 15.**

Second, if you don't see a title you want on the national rental list, **our bookstore managers can work with you to make specific books eligible for Rent-A-Text with a multiple term adoption.**

Finally, your students should know the work you have done to make rental textbooks accessible for them. We'll provide you with information and an approved Rent-A-Text mark you can use on your syllabus to inform **students on how to find the rental options you make available.**

As educators, we all have a role in lowering education costs. As a faculty member, you have the power to select course materials and provide a major cost savings opportunity for your students to ensure they come to class equipped to learn.

## APC Open Hearing Report

Submitted by David Swain, APC Co-chair

Academic Policy Committee held an Open Hearing on April 13, 2010 to consider two proposals. Pam Cohen proposed that SNHU begin accepting International Baccalaureate (IB) credits in addition to AP credits. Schools with IB programs (such as Bedford High) offer intensive and rigorous programs of study at two levels, SL and HR; SNHU would consider HR credits with scores of 5 and above only. This would make SNHU the only New Hampshire school to accept IB credits and would allow us to compete for IB students with several Massachusetts schools. While the number of IB students would be small, they would typically be academically superior. The proposal was exceptionally well documented, and was passed.

APC also considered a proposal from COCE to revise the existing readmission policy to allow for automatic readmission for students within 4 years of their initial enrollment.

Approximately 900 students re-enroll within 2.5 years, and a very small number beyond 4 years. Under the current policy, all returning COCE students must reapply for readmission, and the paperwork and cost turns away an estimated 15%. In addition, readmitted students are currently handled by ESM, which cannot perform the advising role of local advisors. The proposed policy would meet Strategic Goals 2 and 3 by automating readmission and sending returning students directly to the local advising team, who would update program sheets and review curricular changes. COCE will also implement a "perpetual contact plan" enabling tracking of former and current students. On the strength of its efficiencies and emphasis on advising, after some discussion APC passed this proposal.



Congratulations to the faculty and staff who are graduating this month!



During the two short years he has been teaching at Southern New Hampshire University, music director Rick Cook has managed to expand a small performing music program with just one chorus to include eleven separate for-credit music ensembles. These ensembles are the SNHU Symphony Orchestra, the SNHU Concert Band, the SNHU Brass Choir, the SNHU Chamber Choir, the SNHU Concert Chorus, the SNHU Jazz Combos and the SNHU Rock Bands.

Rick Cook began this expansion by opening up the SNHU performing groups to anyone in the Southern New Hampshire area, including not just SNHU students, but also SNHU faculty/staff, local music teachers, motivated high school students and local adult amateur musicians.

The music program now draws hundreds of musicians to the SNHU campus on a weekly basis. The SNHU Concert Band is currently the largest music group with one hundred members, but other groups are catching up. This spring the SNHU orchestra expanded from a strings only chamber ensemble to a forty piece full symphony orchestra that includes winds, brass and percussion.

Former Manchester band director of thirty-five years, Dave Bresnahan, now co-directs the SNHU Concert Band, while Memorial High School orchestra director Dave Brien co-directs the SNHU Orchestra. Local guitarist and Timberlane High School music teacher John Zevos presently co-directs the SNHU Rock Bands and SNHU has hired Memorial High School choir director Adam Boroskas to direct the SNHU Choirs.

This past year, members of Bala Brass, a professional Boston-based brass quintet, were “Artists in Residence” at SNHU. They offered recitals, lessons, and workshops to SNHU students and members of the greater Manchester community. Several members of the quintet also taught courses at SNHU.

Starting next fall, SNHU will begin running a new music minor that consists of Music History, Music Theory/Composition and any nine credits selected from Chorus, Instrumental Music, Private Music Lessons and Digital Music. Music Theory/Composition was offered for the first time this spring, while Instrumental Music was offered for credit for the first time last fall.

SNHU students also have the opportunity to benefit from the music program by performing at a number of different functions. The ensembles have already had the privilege of performing at a Chamber of Commerce Network PM, the SNHU President’s Gala, the Manchester Historical Association Awards Banquet, and several SNHU Art Gallery Openings, among many other events. The Jazz Band still has two more gigs lined up this spring. On May 14, they will be performing at the Honors Convocation Reception in the Dining Center Banquet Hall at 7:30 PM and they will end the year by performing at the Post-graduation Party in Veterans’ Park at 1:30 PM on May 15.

Help spread the word.

The SNHU music ensembles are all recruiting new members. They are open to anyone in the Southern New Hampshire area, including SNHU students, SNHU faculty/staff, local music teachers, motivated high school students and local adult amateur musicians. Participation is free and more information is available at [www.snhu.edu/music](http://www.snhu.edu/music).

The music ensembles are available for performances at functions both on and off campus. For further information on availability and rates, contact Rick Cook at [r.cook@snhu.edu](mailto:r.cook@snhu.edu).





SNHU Chamber Choir



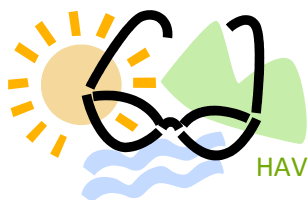
SNHU Jazz Combo



SNHU Brass Choir

**ATTACHMENT**

Don't forget to refer to the "Reflection & Renewal" 2010 schedule that is attached with this newsletter.



HAVE A GREAT SUMMER!

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